



CONFLICT RESOLUTION

Make allowance for each other's faults, and forgive anyone who offends you. Remember, the Lord forgave you, so you must forgive others. – Colossians 3:13

TEN STEPS FOR RESOLVING CONFLICT

All couples have differences and disagreements. Studies show the amount of disagreements are not related to marital happiness as much as how they are handled. Happy couples do not avoid disagreements; they resolve them while remaining respectful of each other, thereby strengthening their relationship. This Ten Step Model is a simple, but effective way to resolve conflict while avoiding the common and destructive patterns. Use this model with an ongoing issue in your relationship, as well as future issues.

1. Set a time and place for discussion.

2. Define the problem. Be specific. _____

3. List the ways you each contribute to the problem.

Partner 1: _____

Partner 2: _____

4. List past attempts to resolve the issue that were not successful.

1) _____ 3) _____

2) _____ 4) _____

5. Brainstorm 10 possible solutions to the problem. Do not judge or criticize any of the suggestions at this point.

1) _____ 6) _____

2) _____ 7) _____

3) _____ 8) _____

4) _____ 9) _____

5) _____ 10) _____

6. Discuss and evaluate each of these possible solutions. Be as objective as possible. Talk about how useful and appropriate each suggestion feels for resolving your issue.

7. Agree on one solution to try: _____

8. Agree how you will each work toward this solution. Be as specific as possible.

Partner 1: _____

Partner 2: _____

9. Set up another meeting to discuss your progress.

Place: _____ Date: _____ Time: _____

10. Reward each other for progress. If you notice your partner making a positive contribution toward the solution, praise his/her effort.



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So encourage each other and build each other up, just as you are already doing. — 1 Thessalonians 5:11

HOW TO TAKE A TIME-OUT

Some conflicts become heated as levels of anger and frustration rise. Rather than speaking assertively, partners begin to accuse, criticize, or yell. Rather than listening actively, partners interrupt, belittle, and ignore. Physiologically, the “fight or flight” response is triggered as each person goes into a protection mode with little or no regard for their partner. In this state of escalation, it is not uncommon to say or do things we later regret. Moreover, it is nearly impossible to have a productive conversation leading to a mutually agreed upon resolution. This is when a “time-out” can be beneficial. A time-out provides couples with an opportunity to cool down, identify their feelings and needs, and begin to think productively again about how to approach the issues they face.

- 1. Recognize your need for a time-out.** Are your fists clenched? Is your face red? Are you breathing fast? Are the tears streaming down your face? Do you feel like screaming or throwing something? Are you afraid of your partner’s intensity? Do you feel emotionally closed off? Learn to recognize the signs that things have become too intense for you to have a productive interaction with your partner.
 - What physical and emotional reactions indicate you need a time-out?
- 2. Request the time-out.** Call a time-out for yourself by saying something like “I’m just too angry to talk right now; I need to take a time-out. Please give me an hour to calm down and gather my thoughts.”
 - Remember to call the time-out for yourself. It is seldom helpful to tell the other person “You need a time-out!”
 - Suggest a time when you think you’ll be ready to resume.
- 3. Relax and calm down.** Take some deep breaths. Go for a jog or a walk. Take a bath. Write in your journal. Read, pray, or watch television for a while. Do something that will help you relax and recover from the emotional intensity.
 - What method(s) could you use to calm down?
- 4. Remember what’s important.**
 - Try to identify what you were thinking and feeling that became so difficult to discuss.
 - Think about “I” messages you could use to tell your partner what you were thinking or feeling, and what you need from him/her.
 - Try to spend some quiet time considering your partner’s point of view and what they are feeling.
 - Remember the two of you are a team, and the only way your relationship will “win” is if you work toward a solution that both individuals can feel good about.
- 5. Resume the conversation.** Bring in the skills of Assertiveness and Active Listening and/or the Ten Steps for Conflict Resolution. These structured skills can help contain the intensity as you attempt to resolve a conflict. Honor your commitment to return to the issue when you are ready to have a more productive conversation.



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If you forgive those who sin against you, your heavenly Father will forgive you. But if you refuse to forgive others, your Father will not forgive your sins. — Matthew 6:14-15

SEEKING AND GRANTING FORGIVENESS

All couples eventually experience times of conflict, hurt, and letting each other down. Sometimes the offense is as minor as forgetting a date or failing to run an errand. For some couples, the offense might involve a major betrayal such as infidelity, addiction, or abuse. Either way, taking time to seek and grant forgiveness can play a powerful role in healing and restoring the relationship.

Forgiveness is the decision or choice to give up the right for vengeance, retribution, and negative thoughts toward an offender in order to be free from anger and resentment. This process promotes healing and restoration of inner peace, and it can allow reconciliation to take place in the relationship.

It is also important to be clear about what forgiveness is not. Forgiveness is not forgetting, condoning, or perpetuating injustice. Since it is sometimes unsafe or impossible, forgiveness does not always involve reconciliation. Forgiveness is not always quick; it is a process that can take time to unfold. Don't rush your partner if they need to spend days or weeks working through the process of granting forgiveness.

SIX STEPS FOR SEEKING FORGIVENESS

1. Admit what you did was wrong or hurtful.
2. Try to understand/empathize with the pain you have caused.
3. Take responsibility for your actions and make restitution if necessary.
4. Assure your partner you will not do it again.
5. Apologize and ask for forgiveness.
6. Forgive yourself.

SIX STEPS FOR GRANTING FORGIVENESS

1. Acknowledge your pain and anger. Allow yourself to feel disrespected.
2. Be specific about your future expectations and limits.
3. Give up your right to "get even," but insist on being treated better in the future.
4. Let go of blame, resentment, and negativity toward your partner.
5. Communicate your act of forgiveness to your partner.
6. Work toward reconciliation (when safe).

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WHAT THE BIBLE SAYS ABOUT CONFLICT

All Scripture is inspired by God and is useful to teach us...what is right. God uses it to prepare and equip His people to do every good work. —II Timothy 3:16-17

COLOSSIANS 3:19

Husbands love your wives and never treat them harshly.

EPHESIANS 4:26

And “don’t sin by letting anger control you.” Don’t let the sun go down while you are still angry.

PROVERBS 14:29

People with understanding control their anger; a hot temper shows great foolishness.

ECCLESIASTES 7:8-9

Finishing is better than starting. Patience is better than pride. Control your temper, for anger labels you a fool.

ROMANS 12:19

Dear friends, never take revenge. Leave that to the righteous anger of God. For the Scriptures say, “I will take revenge; I will pay them back,” says the Lord.

1 THESSALONIANS 5:11

So encourage each other and build each other up, just as you are already doing.

ROMANS 12:17

Never pay back evil with more evil. Do things in such a way that everyone can see you are honorable.

2 TIMOTHY 1:7

For God has not given us a spirit of fear and timidity, but of power, love, and self-discipline.

PROVERBS 17:9

Love prospers when a fault is forgiven, but dwelling on it separates close friends.

GALATIANS 5:22-23

But the Holy Spirit produces this kind of fruit in our lives: love, joy, peace, patience, kindness, goodness, faithfulness, gentleness, and self-control. There is no law against these things!

COLOSSIANS 3:13

Make allowance for each other’s faults, and forgive anyone who offends you. Remember, the Lord forgave you, so you must forgive others.



QUOTES ON CONFLICT *from Ellen G. White*

What harm is wrought in the family circle by the utterance of impatient words; for the impatient utterance of one leads another to retort in the same spirit and manner. Then come words of retaliation, words of self-justification, and it is by such words that a heavy, galling yoke is manufactured for your neck; for all these bitter words will come back in a baleful harvest to your soul. **{Messages to Young People 327.2}**

God has ordained that there should be perfect love and harmony between those who enter into the marriage relation. Let bride and bridegroom, in the presence of the heavenly universe, pledge themselves to love each other as God has ordained they should.... The wife is to respect and reverence her husband, and the husband is to love and cherish his wife. **{Counsels for the Church 129.1}**

In your association with others, put yourself in their place. Enter into their feelings, their difficulties, their disappointments, their joys, and their sorrows. Identify yourself with them, and then do to them as, were you to exchange places with them, you would wish them to deal with you. This is the true rule of honesty. **{Messages to Young People 420.1}**

It is truly noble to forgive and pass over a wrong; but it is mean and cowardly to revenge an injury. Let me entreat you to be above everything like engaging in a dispute, or speaking disrespectfully or sneeringly of those who annoy you, and do not respect themselves enough to behave properly. **{An Appeal to the Youth 65.1}**

Some are not willing to do self-denying work. They show real impatience when urged to take some responsibility. "What need is there," say they, "of an increase of knowledge and experience?" **{Mind, Character, and Personality Volume 1, 273.3}**

Unless you manifest meekness, kindness, and courtesy in your home, your religion will be in vain. If there were more genuine home religion, there would be more power in the church. **{Messages to Young People 327.1}**

You will both be happy if you try to please each other. Keep the windows of the soul closed earthward and opened heavenward. **{The Adventist Home 96.1}**

Let your heart be softened and melted under the divine influence of the Spirit of God. You should not talk so much about yourself, for this will strengthen no one. You should not make yourself a center, and imagine that you must be constantly caring for yourself and leading others to care for you. **{Testimonies for the Church Volume 1, 320.2}**